

INSIDE WORD

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We are pleased to attach a copy of two brochures, one for personal and one for commercial customers, which have been prepared by MWH Mainzeal in conjunction with Vero.

- **[Click here for personal customers \(who have portal access\)](#)**
- **[Click here for all other personal customers](#)**
- **[Click here for commercial customers](#)**

The relevant brochure will shortly be sent to personal and commercial customers by email, where we hold the email address, or in the mail.

As is our normal practice we are providing you with a copy prior to customer distribution.

There is a wider communications plan underway which you will see over the coming weeks to ensure brokers and customers are more fully informed of activity and decisions regarding the Canterbury earthquakes.